



Risk Control Programs, Services and Resources

CSRMA

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Workers' Compensation/
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CalOSHA Consulting Services:

Contact David Patzer for expert professional guidance, audits and resources including:

- Regulatory Compliance and Guidance
- Employee Training Requirements Identification
- Safety Program Review
- Loss Analysis
- Sample Policies and Procedures
- Competency Based Training Resources

Risk Control Survey: Members receive a comprehensive review of member safety and risk control programs administered every three years. Members will be contacted by David Patzer.

Communications:

Members are kept up to date with industry news, regulations, new technology, and each other with online resources including:

- Member Contact Directory on Risk Control Online. Contact Katie Frassinelli for log in credentials.
- Monthly Did You Know e-newsletter and podcast is emailed to members and posted on members' Vector Solutions home page.

Incentive Programs:

CSRMA motivates members and their employees with financial support for programs that promote health and safety. See the Did You Know e-newsletter for details.

- Safety/Risk Control Reimbursement Program
- Employee Wellness Reimbursement Program
- Employee Health Promotion Programs
- Employment Liability Incentive Program

In-Person and Live Online Training

- In Person Training & Trainer Referrals: Contact David Patzer for details.
- Risk Control Webinars: See Did You Know e-Newsletter for schedule.
- Seminars: Register on Risk Control Online.
- TrainingLink Live Online Tailgate Training

Employment Law Resources:

CSRMA members have 24/7 access to tools, reference, and guidance on all aspects of employment law. Log in to Risk Control Online to learn more about and access:

- Liebert Cassidy Whitmore Employment Practices Hotline
- CSRMA Guide to Lawful Termination
- Online Employment Law Resources Hub: Tools to ensure legal and effective personnel management.
- WeTip Fraud/Crime Hotline

Workers' Compensation:

Members are supported with on-call workers' compensation support and on-demand access to forms and procedures essential for injury and illness response. Contact Heather Truro, CSRMA Workers' Compensation and Return to Work Advisor for information about:

- Physical Demand Assessments
- CSRMA's Workers' Compensation and Return to Work Program materials available on Risk Control Online
- Athens Medical Provider Network
- 24/7 nurse triage for members and injured workers

Compliance Tools:

CSRMA has developed proprietary web applications to support members in risk control activities, which are available on Risk Control Online including:

- Business Continuity Planner: Guidance for developing agency plans for addressing unexpected events and emergencies.
- Interactive Self Audits: Online audits to identify safety and compliance issues, and address deficiencies.
- DOT Drug & Alcohol Testing Requirements Advisor

Training on Vector Solutions (formerly TargetSolutions)

Contact David Patzer to subscribe and gain access to:

- Scheduling, delivering, and tracking employee training and credentials
- CSRMA customized interactive online training courses
- Vector Solutions training courses
- Downloadable tailgate meeting materials
- File storage for policies, procedures, and more

Deadly Weapons Coverage - Risk Control Resources*

Specialized risk control resources in connection with deadly weapons coverage. These resources are generally designed to support member agencies in areas such as violence prevention awareness, threat assessment considerations, policy guidance, and response planning related to crisis armed incidents. Availability, scope, and eligibility are determined by the insurance carrier.

Cyber Liability Coverage – Risk Control Resources*

Some CSRMA insurance partners offer cyber risk control resources as part of their cyber liability coverage. These resources may include tools, guidance, or services intended to help member agencies strengthen cybersecurity awareness, assess cyber risk exposures, and improve preparedness for cyber incidents. Availability and access are dependent on the specific insurance coverage in place.

Cybersecurity Audit:

Self audit tools for agency to evaluate its cybersecurity measures against international cybersecurity standards and interpret the results to laypersons. Available on Risk Control Online.

Smart SOP Mobile App:

CSRMA's mobile-friendly, cloud-based platform for creating and managing standard operating procedures and lockout/tagout protocols, with built-in job hazard analysis, photo documentation, version control, and QR code field access.

Miscellaneous Member Resources:

The following resources are available to members online at www.csrma.org:

- Getting to Know CSRMA Self-Directed Modules and Videos
- Insurance Requirements in Contracts Manual
- Claims Reporting Flowcharts
- CSRMA Program Manuals

** Members should contact the individual carriers' CSRMA Program Administrators for information on eligibility and instructions on how to access these resources.*